

As illustrated in Figure C3- 10, users can also search for a product for which they only have a partial part number.

Product Information
Find Product
Product Status
Search
Standards
Order Information
Quote
Customer Service
Logout

Find Product

Manufacturer: HEWLETT-PACKARD COMP
Category: SERVER
G E Part Number
Maximum Price.
Keywords in the Description: 16000
I- Include Discontinued/Obsolete Products in search
Search
0.19.6.29

Please provide full or partial values as search criteria. You can use the wildcard character * in any field for partial search&g.
For software or Unix inquiries, please contact your sales representative.

Figure C3-10. Find Product – Partial Part Number

One way to check product status is for the user to select the “Product Status” link from the Product Information Screen. At that point, the user can do a product search. Figure C3-11 illustrates the result of a search. The results provide a detailed description of the product, the platform, the availability of the product, the status of the product, and the price. Later in this section, we provide more information regarding detailed product descriptions. From here, users may select one or more products to quote or order.

Products Found (46)						
GE Product Code	Description	Platform	Avail.	Status	Price	Check to Select
C4103A	HEWLETT-PACKARD COMP Other HP/IRDA I/R ACCY-LASERJET 8100 SERIES	PC	30	Stocked Product	\$64.12 USD	<input type="checkbox"/>
C4136A	HEWLETT-PACKARD COMP Memory CPU 8MB MEMUPG LASERJET 4000 4000T 4000N 4000TN	PC	445	Stocked Product	\$71.00 USD	<input type="checkbox"/>
C4137A-GR	Golden Ram Memory CPU 16MB EDO HP LASERJET 1100A	PC	0	Stocked Product	\$72.22 USD	<input type="checkbox"/>
C4143A-GR	Golden Ram Memory CPU 32MB SDRAM HP-COLOR LASERJET 8500DN	PC	25	Stocked Product	\$88.00 USD	<input type="checkbox"/>
C4151A	HEWLETT-PACKARD COMP Toner MAGENTA TONER CART-FOR LJ8500 SERIES	PC	174	Stocked Product	\$150.16 USD	<input type="checkbox"/>
C4153A	HEWLETT-PACKARD COMP Other DRUM KIT-FOR LJ8500 SERIES	PC	243	Stocked Product	\$133.40 USD	<input type="checkbox"/>
C4166A	HEWLETT-PACKARD COMP Other HP LASERJET MFP UPQ KIT-FOR LJ 8 000 & 8100 PR	PC	11	Stocked Product	\$4,893.22 USD	<input type="checkbox"/>
C4172A#ABA	HEWLETT-PACKARD COMP Laser Printers LASERJET 2100TN 10PPM ETH-LASERPR 1200DPI 8MB	PC	216	Stocked Product	\$1,057.11 USD	<input type="checkbox"/>
C4172A#ABB	HEWLETT-PACKARD COMP Laser Printers LASERJET 2100TN 10PPM-LASERPR 12 00DPI 8MB 220V	PC	0	Stocked Product	\$1,057.11 USD	<input type="checkbox"/>
C4179A	HEWLETT-PACKARD COMP Paper/Labels/Transpa LASERJET 4000/500-SOFT GLOSS PA P	PC	482	Stocked Product	\$9.48 USD	<input type="checkbox"/>
C4132X	HEWLETT-PACKARD COMP Toner MAX CAP TONER CART FOR LJ 8100 S ERIES	PC	981	Stocked Product	\$159.82 USD	<input type="checkbox"/>
C4184A	HEWLETT-PACKARD COMP Laser Printers LASERJET 8100 SERIES-MEDIA TRAY	PC	0	Stocked Product	\$129.22 USD	<input type="checkbox"/>

Figure C3-11. Search Results



Users can then check product availability as shown in Figure C-12. The “Mfr to GE Average Delivery” field indicates the average time (in days) required to ship the product from the manufacturer to the GE Warehouse. Typically, in those cases where a product is backordered, a link to the expected delivery date is displayed.


COMPAQ Desktop DESKPRO EN SFF P3/667-64MB10GB 815E 3D AGP W9X		
COMPAQ Desktop		\$1,045. ⁰³ USD <small>Your Price</small>
		
Price Last Updated	Mfr to GE Average Delivery	Status
08/11/2000	1	Stocked Product
Availability		
Warehouse	Quantity	Type
GE CAPITAL ITS US	0	New
Back Orders		
Quantity	Expected Arrival Date	
25	2000/09/05	

Figure C3-12. Product Availability

As illustrated above, users can add this product to a quote by simply clicking the “Add to Quote” button.

Whenever it is available to GECITS from our manufacturers or distributors, we will provide information regarding Energy Star status, product announcements, discontinuations and replacements, technical specifications, and illustrations or photographs.



Standards/Bundles

Standards in CycleConnect are products that an organization purchases on a regular basis. Users can access Standards by clicking on the “Standards” link on the Product Information Screen. Customers decide on, and can set up, Standards in ways that meet the needs of their end-users. One such group of Standards can be as follows:

- ✍✍ Engineering
- ✍✍ Administration
- ✍✍ Executive

Another group of Standards can be as follows:

- ☐ Desktops
- 0 Laptops
- 0 Printers
- 0 Servers
- 0 Software
- ✍✍ Accessories



Users can then click on a particular group to view the available bundles.
Figure C3-13 illustrates a grouping of laptop bundles.

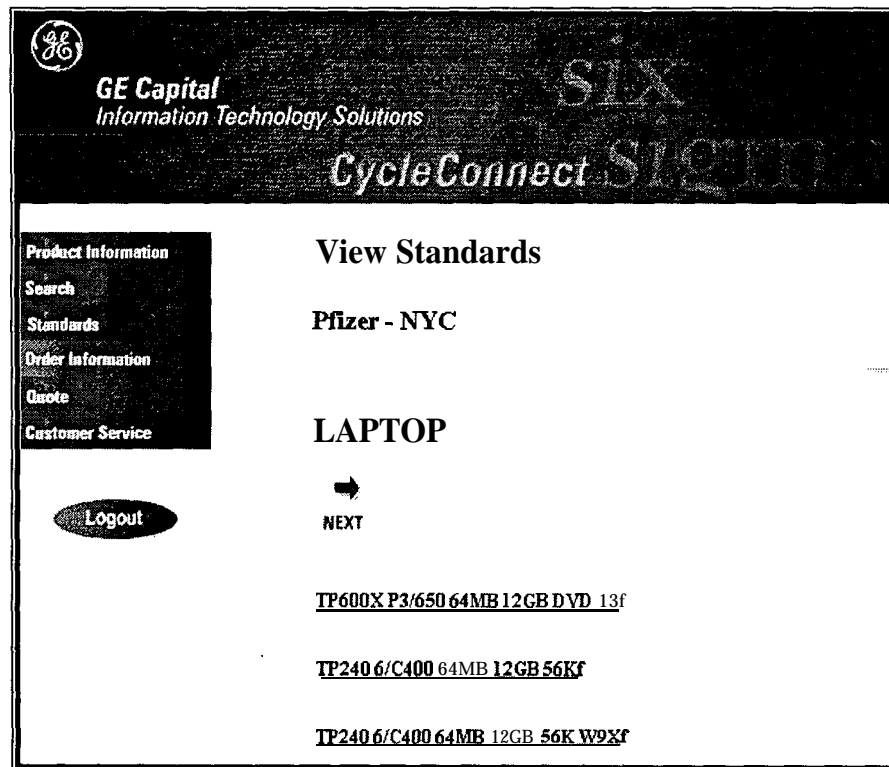


Figure C3-13. Laptop Bundles

The bundles shown in Figure C3-13 are very “technical.” However, please note that the bundles are customizable. For example, if the customer so chooses, the three bundles listed above for laptops could be more generic and read: Executive Laptops, Sales Laptops, and Engineer Laptops.

The user would then click on the hyperlink to see the available bundles. Each bundle will have a brief description as shown in Figure C3-14.

Laptops

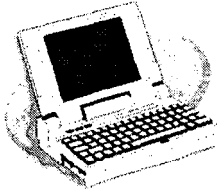
F500 W/ DOCKING STATION: #2

ARMADA E500 PIII600/64/12/24X/NT	ARMADA E500PIII 600 MHZ. 64MB. 12 0GB. 24XCD. 14.1 NT4 0/WIN 2000 REMOVAL OF ONE 64 MB MEMORY MODULE.	\$3,930. ⁰⁰ C D N
-------------------------------------	---	------------------------------

Figure C3-14. Bundle Description

Clicking on the hyper-linked bundle name will then display a screen detailing the products that comprise the bundle core, as show in FigureC3-15, including any applicable configuration charges. Users can also click on the “Optional Products” hyperlink at the bottom of the page to view additional optional products that can be added to the base bundle.

LAPTOP
ENGLISH LIGHT AND THIN LAPTOP
* IBM SOLUTIONS -English Thin and Light laptop Thinload 600P PIII 366MHZ.
256K, 64MB RAM, 6.4GB Hard Drive, 13.3TFT SCREEN * BUNDLE
BREAKDOWN * 600e PIII, 366MHZ 64MB 6.4GB, 24xCD, 13.3" TFT W98, Au
Universal Case w/aps black Mouse pad, Mouse v20 F/W95ser/PS2 3.5, Port
replicator* OPTIONAL PRODUCTS-MONITORS* Diamond SCM
SO IS' 28DP M1024x 1280 65 Hz OR Diamond Plus 70 17" 25AG 1280X



Bare Price
\$4,295.²⁶ USD
Your Extra Options
\$0.⁰⁰ USD
Configuration Charges
\$60.⁴² USD
Total Cost
\$4,355.⁷¹ USD
[Recalculate](#)
[Add to Cart](#)

Core Products Included

QTY	Manufacturer	Description	GE SKU	Status	Available	Unit Price	Total Price
1	IBM	ATO TP600E 6/366 96MB 6.4GB 13.3	2642CFE-WNT	Stocked Product	0	\$3,646. ²⁴ USD	\$3,646. ²⁴ USD
1	NEC	AIRCASE W/ WHEELS FOR MT1035	AIRCASE1035	Discontinued	0	\$441. ²⁶ USD	\$441. ²⁶ USD
1	MICROSOFT	INTELLIMOUSE EXPLORER PS2/USB CD	E75-00001	Stocked Product	2890	\$37. ⁸⁰ USD	\$57. ⁸⁰ USD
1	IBM	PORT REPLICATOR FOR TPAD 380 3%	46H4209	Stocked Product	102	\$149. ⁴⁶ USD	\$149. ⁴⁶ USD

Configuration

QTY	Description	GE SKU	Version	Total Price
1	Configuration Services	VA00	001	\$60. ⁴² USD

[Optional Products \(Click to View\)](#)

Figure C3-15. Bundle Core



If a user chooses to view the optional products, the screen illustrated in Figure C3- 16 will appear. If the user chooses to add one of the optional products to a bundle, he/she can select the box on the left of the product, specify a quantity, and click the “Recalculate” button to view the new price. Users may also choose to look at product availability by selecting the hyper-linked GE SKU.

Optional Products

CPU UPGRADES

Add?	Quantity	Description	GE SKU	Status	Available	Unit Price	Total Price
<input type="checkbox"/>	1	128MB100MHZ NP SDRAM-SODIMM TP3	20L0255	Stocked Product	-203	\$203.22 USD	\$203.22 USD

MODEM/ETHERNET CARDS

Add?	Quantity	Description	GE SKU	Status	Available	Unit Price	Total Price
<input type="checkbox"/>	1	MHZ 10/100 PCCARD CBUS RJ45 NIC	3CCFE575BT	Discontinued	3247	\$136.02 USD	\$136.02 USD

ADDITIONAL STORAGE

Add?	Quantity	Description	GE SKU	Status	Available	Unit Price	Total Price
<input type="checkbox"/>	1	JAZ 2GB EXT SCSI DRV-W/ S/W CABL	000000000000013047	Stocked Product	6	\$296.22 USD	\$296.22 USD
<input type="checkbox"/>	1	JAZ CARD PCCARD TO SCSI2 ADPT PC	000000000000010450	Stocked Product	1	\$93.22 USD	\$93.22 USD
<input type="checkbox"/>	1	JAZ 2GB DISK PC 3PK	000000000000010597	Stocked Product	0	\$239.02 USD	\$239.02 USD

KEYBOARDS

Add?	Quantity	Description	GE SKU	Status	Available	Unit Price	Total Price
<input type="checkbox"/>	1	IBM PREFERRED KEYBOARD-STEALTH B	281.3621	Stocked Product	1130	\$44.22 USD	\$44.22 USD

MOUSE

Add?	Quantity	Description	GE SKU	Status	Available	Unit Price	Total Price
<input type="checkbox"/>	1	IBM SLEEK MOUSE BLACK-COLOR	281.3673	Stocked Product	609	\$20.22 USD	\$20.22 USD

Figure C3-16. Bundle Options

Once the user adds optional products to the bundle, the system will generate a quote.

Quotes

Figure C3- 17 illustrates a quote.

Quote

1 item in Quotation

\$4,652.⁰⁰ CDN *total*

Add Product
Add Standard
Add SKU
Reconfigure

Products

Description	Quantity	Unit Price	Extended Price	Delete?
Armada E500 PIII 600 NT Modify Configuration	1	\$4,652. ⁰⁰ CDN	\$4,652. ⁰⁰ CDN	

[Click to see selected Optional Products](#)

Add Billing Information
Empty Quote
Reconfigure

Figure C3-17. Quote

Once a user creates a quote, they will have many quote management options. They will have the option to edit or delete the quote. Quotes can also be printed, downloaded to a flat file, and/or routed for internal approvals. In addition, quotes can be easily converted to orders. FigureC3-18 illustrates the various quote options.

Configuration Desired:
Partial ship if Necessary: Yes
Required Date: 09/08/2000

Place Order
 Save Quote & Place Order
 Save My Quote
 Download Quote
 Print Quote
 Edit Quote
 Send For Approval

Figure C3-18. Quote Options

When saving a quote, the user has options for making it easy to locate later. All saved quotes will have a unique system generated quote number, a customer specific identifier, the date of creation, and a username associated with it. The user may also add a specific description. Once a quote is saved, CycleConnect will send the user a confirmation e-mail. Users will also receive an e-mail alert five days before their quote expires.

If a user exits CycleConnect, and later returns and wants to retrieve a quote, they would do so by first accessing the Quote Screen as illustrated in Figure C3-19.

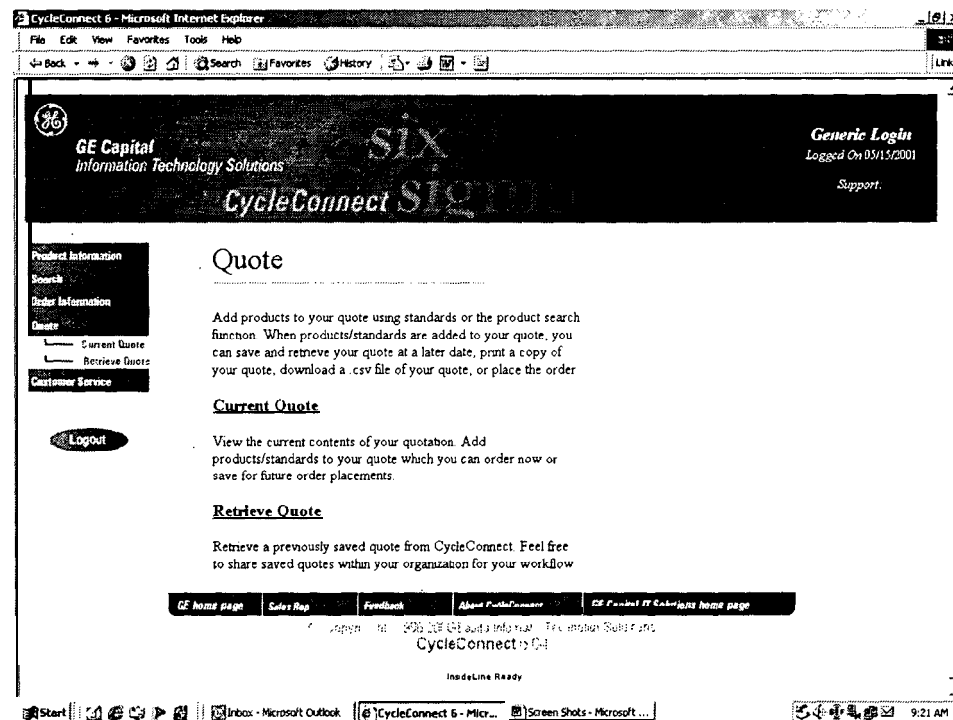


Figure C3-19. Quote Screen

The user would then click on the “Retrieve Quote” link shown in Figure C3-19.

When a user clicks on the “Retrieve Quote” link, the Search for a Quote Screen will appear as illustrated in FigureC3-20.

Search for a Quote

Created Between (eg date 0511512001) and

Quote Number:

CycleConnect Username:

Customer Specific Identifier:

Please provide full or partial values as search criteria. You can use the wildcard character * in any field for partial searching.

[GE home page](#) [Sales Rep](#) [Feedback](#) [About CycleConnect](#) [GE Capital IT Solutions home page](#)

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CycleConnect 6 1.4
InplaceLine Ready

Figure C3-20. Search for a Quote Screen

To search for a quote, users must have full or partial values for the search criteria listed above.

Order Information

We understand the benefits of being able to track all relevant aspects of orders, including, but not limited to:

- ☐ Pricing by line item and order total
- ☐ Ship status, ship date, and shipping method
- ☐ Order number and work in progress
- ☐ Outstanding orders/back orders
- ☐ Total dollars spent and quantities purchased

CycleConnect provides the capabilities listed above and much more.



By clicking on Order Information, as shown in Figure C3-21, users can select links to various screens in the system, which will take them to the first level of order querying.

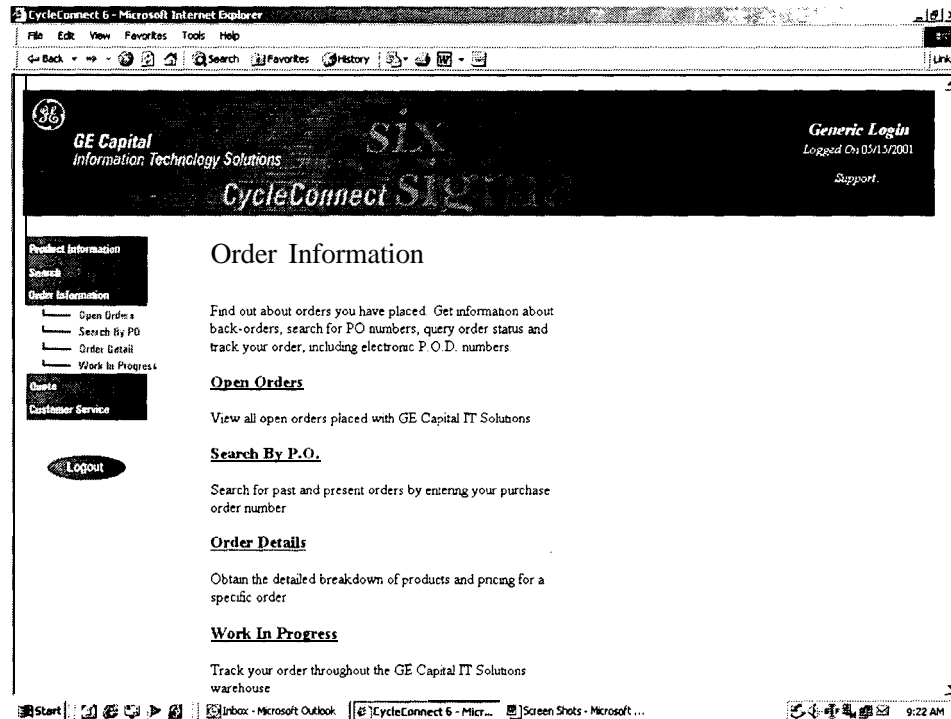


Figure C3-21. Order Information

From this screen, users can view all open orders, or may limit their query to a specific P.O. or a range of P.O. numbers, using the wildcard character. They can also view order details or work in progress.

By clicking on the “Open Orders” link, the user can view open orders in the system. Figure C3-22 shows three of 44 open orders that resulted from a query of all open orders.

Open Orders
44 Orders found for STATE OF CA DEMO

Order 012707

Account	P.O. Number	Total Price	Date Entered	Date Required	Status	Ship Contact
10124271	4D010831	\$1,450.00 USD	05/11/2001	05/11/2001	Shipped not billed	DeNai Miller

Order 012708

Account	P.O. Number	Total Price	Date Entered	Date Required	Status	Ship Contact
10124271	4D010971	\$2,095.00 USD	05/08/2001	05/08/2001	Shipped not billed	Kathleen Twomey

Order 012709

Account	P.O. Number	Total Price	Date Entered	Date Required	Status	Ship Contact
10124271	4D010961	\$2,288.00 USD	05/08/2001	05/08/2001	Shipped not billed	Kathleen Twomey

Figure C3-22. Open Orders

The “Status” field indicates that each of the three orders shown have shipped, but that they have not been billed. The information also shows account number, P.O. number, total price of the order, the date the order was entered, date required, and the shipping contact.



By clicking on the Order Details link, the user can obtain additional details as shown in Figure C3-23. When an item is backordered, CycleConnect provides the approximate date the product will arrive in the warehouse for delivery.


Order Details						
Order Information						
Order No.	Account No.	Purchase Order	Order Total	Date Entered	Entered By	
637276	0010009595	140-1-190840	\$3,231.11 USD	08/08/2000		
Work In Progress						
Shipment Information						
Ship To			Ship Via		Date Required	
PFIZER INC. (NH4140) TOM GILHOOLEY (ZAR) 235 E 42ND ST (219-5-RM43) NEW YORK, NY 10017			Next Day Air-3:00PM		08/08/2000	
Products Ordered (2)						
Product Code	Description	Quantity	Unit Price	Total Price	Status	Arrival Date at GE's Warehouse
264784U	IBM Notebook/Laptop TP T20 NB P3/700 128MB-12GB DVD 14.1 56K ETH W2K	1	\$3,115.75 USD	\$3,115.75 USD	Not Complete	08/28/2001
20L0254	IBM Memory CPU 64MB 100MHZ NP SDRAM-SODIMM TP39 OX 570E 600X	1	\$115.36 USD	\$115.36 USD	Not Complete	08/28/2001
Shipping Comments						
SHIP FEDX						

Figure C3-23. Order Details

For some orders, work in progress (WIP) information is more relevant to the user, and CycleConnect provides this information via the screen shown in Figure C3-24. Figure 3-24 shows all product information by line item, and each stage of the process, including date, time, and operator for the order. If a hyperlink waybill is shown, customers can use it to track delivery by courier. To do so, the customer would just click on the waybill number to open a new window showing the delivery status.

Work In Progress

Order Number D76775

 Order Details

Shipment 1 / 1: SD7677501

Date & Time	Stage	Operator
02-Jan-01 06:22:03	Items for the order are being removed from inventory	Wayne Jardine
02-Jan-01 11:30:01	Serial numbers/asset numbers are being recorded	Joe Olivier
02-Jan-01 12:02:44	Order is next in queue for configuration	Joslyn Brown
03-Jan-01 08:40:35	Install/configuration has begun	George Blackwood
03-Jan-01 14:44:58	Install/configuration has been completed	Brian Trinh
03-Jan-01 15:34:12	Order sent from configuration lab to shipping	Marcus Henry
03-Jan-01 15:48:39	A waybill has been created	Ground
29-Dec-00 07:03:57	Order slip sent to warehouse	

Product Code	Description	Quantity	Assembly
DLGD23FD23F	GENDER CHANGER DB23F-DB23F SLIM	10	A
BS0400	ADP WINDOWS 2000 BASE PC KS	10	IA
IM3313071	OBI OPTIONS	10	A
IM6378UE2	NETVISTA	10	A
SL-MPD104B	STARTECH MOUSE PAD BLUE CLOTH	10	A
DLGL23MD09F	GENDER CHANGER DB23M-DB09F ADAPT	10	A

Figure C3-24. Work In Progress

CycleConnect also provides order information to the user via an e-mail order acknowledgement.

Customer Service

Because CycleConnect is Web-based, with an intuitive graphical user interface, it is extremely easy to learn and to use. At the end of this section, we provide a CycleConnect user guide, which is always available to view or download on-line. Please note that upon contract award, GECITS will update and customize this guide to reflect the specifics of the State of California's online catalog. Figure C3-25 illustrates the customer service options available to the user as they pertain to CycleConnect.

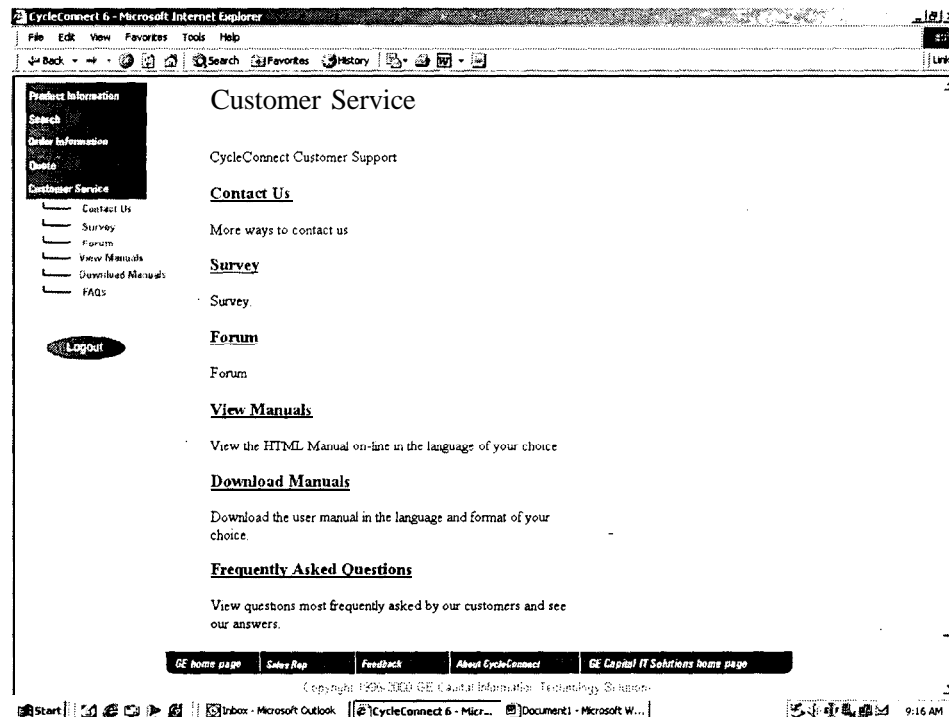


Figure C3-25. Customer Service

In addition to the above customer service options, each CycleConnect screen displays an option at the bottom of the screen for contacting an account/sales manager (Sales Rep).

When a user clicks on the “Contact Us” link, the Contacting Us Screen appears as shown in Figure C3-26.

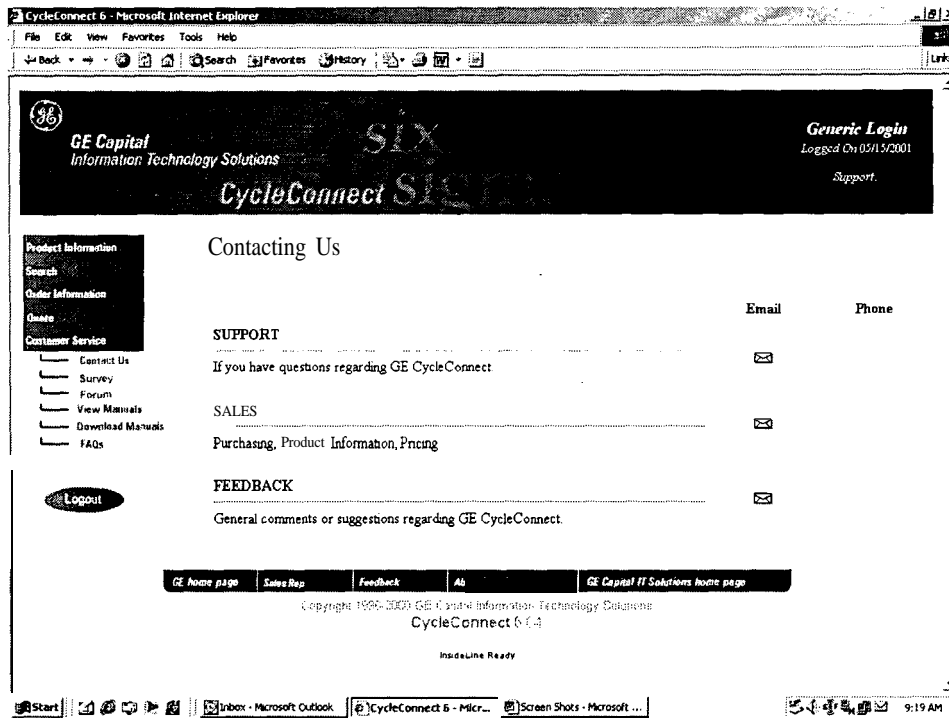


Figure C3-26. Contacting Us Screen

From this screen, the user will be able to e-mail or phone the CycleConnect development team (Support) or the sales team (Sales). They will also be able to provide general comments or suggestions regarding CycleConnect (feedback) via e-mail or phone.

As shown in Figure C3-27, users will also be able to fill out a State Store Catalog Survey Form.

Capital IT Solutions Electronic State Store Catalog Survey

Please complete this survey; it will be sent directly to the State Store Manager. Thanks for taking the time to critique our services.

First Name:
 Last Name:
 Title:
 Company/Department:
 Address:
 City: State: Zip:
 Phone Number: Fax:
 E-Mail Address:

1 How would you rate the following services of the California State Computer Store?
 5 (Extremely Satisfied) 4 (Very Satisfied) 3 (Satisfied) 2 (Dissatisfied) 1 (Very Dissatisfied)

Sales Expertise	<input type="radio"/> 5 <input type="radio"/> 4 <input type="radio"/> 3 <input type="radio"/> 2 <input type="radio"/> 1 <input type="radio"/> NA
Customer Service	<input type="radio"/> 5 <input type="radio"/> 4 <input type="radio"/> 3 <input type="radio"/> 2 <input type="radio"/> 1 <input type="radio"/> NA
On-Line Catalog (CycleConenet)	<input type="radio"/> 5 <input type="radio"/> 4 <input type="radio"/> 3 <input type="radio"/> 2 <input type="radio"/> 1 <input type="radio"/> NA
CD-ROM Catalog	<input type="radio"/> 5 <input type="radio"/> 4 <input type="radio"/> 3 <input type="radio"/> 2 <input type="radio"/> 1 <input type="radio"/> NA
Quoting	<input type="radio"/> 5 <input type="radio"/> 4 <input type="radio"/> 3 <input type="radio"/> 2 <input type="radio"/> 1 <input type="radio"/> NA
shipping	<input type="radio"/> 5 <input type="radio"/> 4 <input type="radio"/> 3 <input type="radio"/> 2 <input type="radio"/> 1 <input type="radio"/> NA
Engineering Services	<input type="radio"/> 5 <input type="radio"/> 4 <input type="radio"/> 3 <input type="radio"/> 2 <input type="radio"/> 1 <input type="radio"/> NA
Other comments	<input type="text"/>

2 Do you want to receive other mailings regarding new products, promotions and upcoming events?
☐ Yes ☐ No

Figure C3-27. State Store Catalog Survey Form

GECITS will work with the State to develop a survey form that is acceptable to both parties.



As shown in Figure C3-28, users will also be able to access the State of California (SOC) Electronic Bulletin Board/Forum. We provide more information pertaining to the use of this forum later in this section.

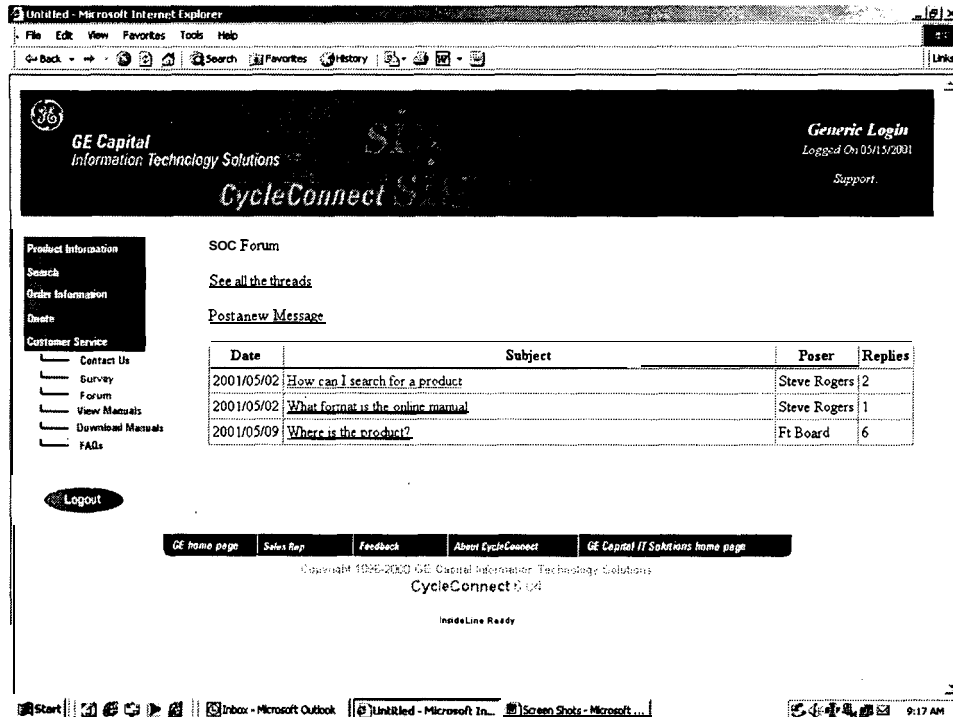


Figure C3-28. Electronic Bulletin Board/Forum

As shown on the Customer Service Screen, users will also be able to view or download the manuals such as the CycleConnect Users Guide, or visit a Web site that provides Frequently Asked Questions (FAQs) pertaining to CycleConnect.

Customer Profile

The customer profile is what allows GECITS to tailor CycleConnect to specific customer needs. It encompasses customer specific pricing and customer specific catalogs. All pricing in the catalog will be set up on a pre-bid basis, and updated so the data the user sees is always current and correct. This also applies to product availability.

Once we have determined exactly which manufacturer product lines will be made available for purchase, they will be included in the initial on-line catalog. GECITS personnel can add manufacturers and products after the initial offering, with DGS approval.

Reporting

The following are examples of customer generated sales reports in CycleConnect, which will allow users to manage their purchasing easily and quickly, all online:

- ❑ Order/Revenue Transactions by Date Range (i.e. how many orders have I placed/how much have I spent from April 1 to April 15?)
- ❑ Order/Revenue Transactions by P.O. (i.e. how many orders have I placed/how much have I spent against P.O. 12345?)
- ❑ Order/Revenue Transactions by Manufacturer (i.e. how many orders have I placed/how much have I spent on Compaq product?)
- ❑ Order/Revenue Transactions by Product Code (i.e. how many orders have I placed/how much have I spent on SKU # 12345?)
- ❑ Order/Revenue Transactions by Product Category (i.e. how many orders have I placed/how much have I spent on desktops?)
- ❑ Order/Revenue Transactions by Account Number (i.e. how many orders have I placed/how much have I spent by account/sub-account number?)

These reports may be produced for custom configured Web sites, according to assigned customer numbers. GECITS will work with the State and individual agencies to ensure their reporting needs are met.



Security

There are two user levels in CycleConnect: informational and operational. The informational user can perform searches, create and edit quotes, and research order status, but is prevented from actually placing orders. The operational user can perform all of the informational functions, and may submit orders directly into the system.

Regardless of through which browser CycleConnect is accessed, the user's entire session information is protected with encryption technology. We have also implemented digital certificates on our secure Web server..

CycleConnect is an Extranet application, sheltered by our firewall technology, which protects all pricing and business rules.

Features

CycleConnect offers the State of California the speed and convenience of the Internet for on-line product research, quoting, ordering, and order status information. The following is a summary of the key features of CycleConnect by category:

Customer Profile

- ☐ Customer-Specific Pricing
- ☐ Customer-Specific Catalogs
- ☐ Customer Profiles (address, e-mail, and contact information)
- ☐ User-Specific Functionality
- ☐ Customer-Specific Bundles
- ☐ Customer-Specific Bundle Options

Product Information

- ☐ Full Windows/Intel (Wintel) Product Catalog Search
- ☐ Product Status
- ☐ Product Availability (where available)
- ☐ Product Replacements (where available)



Quote Management

- ☐ Quote Creation
- ☐ Save Quote
- ☐ Save Quote and Place Order
- ☐ Print Quote
- ☐ Download Quote
- ☐ Edit Quote
- ☐ Route Quote via E-Mail
- ☐ Quote-Order Conversion

Order Information

- ☐ Back Order Query
- ☐ Search by P.O.
- ☐ Order Status
- ☐ WIP Info (order tracking)
- ☐ Order Entry
- ☐ E-Mail Order Acknowledgement
- ☐ Electronic P.O.D. ('proof of delivery')
- ☐ Waybill Tracking (integrated links to selected courier's sites)

Support

- ☐ Sales Support
- ☐ Technical/Application Support

Future Enhancements

As with technology, CycleConnect is continuously evolving. As such, GECITS will furnish revised functionality information to DGS as it develops. GECITS will upgrade the State's application when deemed appropriate by mutual agreement between DGS and GECITS, at no cost to the State.

Some of the planned CycleConnect enhancements include:

- ☐ Complete re-design of the application, utilizing Java 1.8 and WebObjects 4.5; this will provide a new and more scalable hardware infrastructure to increase the uptime and reliability of the application
- ☐ XML capabilities
- ☐ Order status query by date range
- ☐ On-line invoice search/status
- ☐ Credit card purchase
- ☐ Tax calculations
- ☐ Ability to search by multiple manufacturers instead of only one via “extended search”
- ☐ Customer maintained standards/bundles whereby the customer can request a bundle configuration, have the configuration validated by GECITS, and then added to their standards offerings
- ☐ Extended search functionality to provide for further filtering and drill down on search results, instead of having to perform an additional search; new features will include “Drill Down by Manufacturer” and “Drill Down by Keyword”
- ☐ Search results to be sorted by price, manufacturer, and availability
- ☐ Serial number lookup with link to invoice details; this will provide a link from Order Detail, Work in Progress, and Requisition Detail to statements (invoices)
- ☐ Serial numbers in Order Detail; this will provide end users with invoice details by order
- ☐ Online Invoice Search/Status; this will provide status of a billed order with invoice number, as well as the ability to print a copy of the original invoice

GECITS will work with the State in evolving their e-commerce capabilities. Numerous GECITS customers are currently using CycleConnect and Electronic Data Interchange(EDI) to quickly and safely transact business electronically.



Detailed Product Descriptions

CycleConnect will provide product descriptions that are both efficient and user friendly. Although they appear as one field on screen, CycleConnect has two fields that combine to make up a complete, single product description field. The first field is 32 characters in length. The second field has the capacity for a virtually unlimited number of characters, so the product description field parameters do not limit the number of characters that can appear for a particular description. For instance, the following description:

COMPAQ DESKPRO EN.PIIL.733MHZ.128MB.10.0GB.48xC D.W95/98.256KB.NIC

is a total of 66 characters in length, including space-bands, and could be considerably longer. Any time a distributor can provide a longer, expanded description, it will also appear in CycleConnect.

In Figure C3-29, we provide sample product descriptions as taken from CycleConnect.

Description	Platform	Avail.
HEWLETT-PACKARD COMP Other HP IRDA I/R ACCY-LASERJET 8100 S ERIES	PC	30
HEWLETT-PACKARD COMP Memory CPU 8MB MEMUPG LASERJET-4000 4000T 4 000N 4000TN	PC	445
Golden Ram Memory CPU 16MBEDO HP LASERJET 1100A	PC	0
Golden Ram Memory CPU 32MB SDRAM HP-COLOR LASERJET 850 0DN	PC	25

Figure C3-29. Product Descriptions

Figure C3-30 illustrates both an expanded product description and a partial listing of options and accessories.

<h2>Product Status</h2>	
<div style="background-color: black; color: white; padding: 5px;"> G.E. Product Code: CQ120673-B21 </div>	
<p>Compaq 224 PROLIANT DL 360 STABILIZER FEET OPT KIT-9142 913</p>	
<p>Compaq 224 PROLIANT DL 360</p>	<p>\$166.³⁹ USD</p> <p><i>Your Price</i></p>
<ul style="list-style-type: none"> - A RETRACTABLE ANTI-TIP STABILIZER TO PROVIDE STABILITY AND SUPPORT - WHEN EQUIPMENT IS INSTALLED, REMOVED OR ACCESSED WITHIN THE RACK 	
<p>OPTIONS AND ACCESSORIES</p> <ul style="list-style-type: none"> - DP-204578(120669-B21)BAYING KIT 2 BAYING KIT 24FT - DP-204577(120670-B21)SIDE PANEL KIT 9142 RACK - DP-007854(120671-B21)SIDE PANEL KIT FOR 9136 RACK - DP-007842(120672-B21)BALLAST KIT 9142 & 9136 RACKS - DP-204904(120673-B21)STABILIZER FEET KIT 9142 & 9136 RACKS - DP-007849(120675-B21)RACK RAIL ADAPTER KIT ALPHA SERVERS - DP-107094(120677-B21)EXTRACTOR FAN KIT-110 VOLTS - DP-107065(120678-B21)EXTRACTOR FAN KIT-220 VOLT - DP-007850(120679-B21)BUSTLE KIT FOR 9142 RACK - DP-007851(120682-B21)GROUNDING KIT ALL 9000 SERIES RACKS - DP-697278(332662-001)14IN/14.5V COMPAQ FLAT PANE - DP-107722(120607-001)TFT 5000R FLAT PANEL - DP-771440(303606-B21)MONITOR/UTILITY SHELF KIT - DP-106600(303605-B21)MONITOR/UTILITY SHELF KIT 	

Figure C3-30. Expanded Product Descriptions

Help Feature to Assist Customers

As previously mentioned, CycleConnect incorporates a viewable and downloadable user guide. It also provides phone numbers and e-mail links to both sales staff and the CycleConnect development team to assist with any questions or concerns that may arise. In addition, a relevant Frequently Asked Questions (FAQ) page is available and constantly updated to reflect all questions and concerns to date. Lastly, customer will also be able to utilize the Electronic Bulletin Board/Forum to converse with others regarding CycleConnect and/or the State Store.

For reference, we provide a [CycleConnect User Guide](#) at the end of this section.